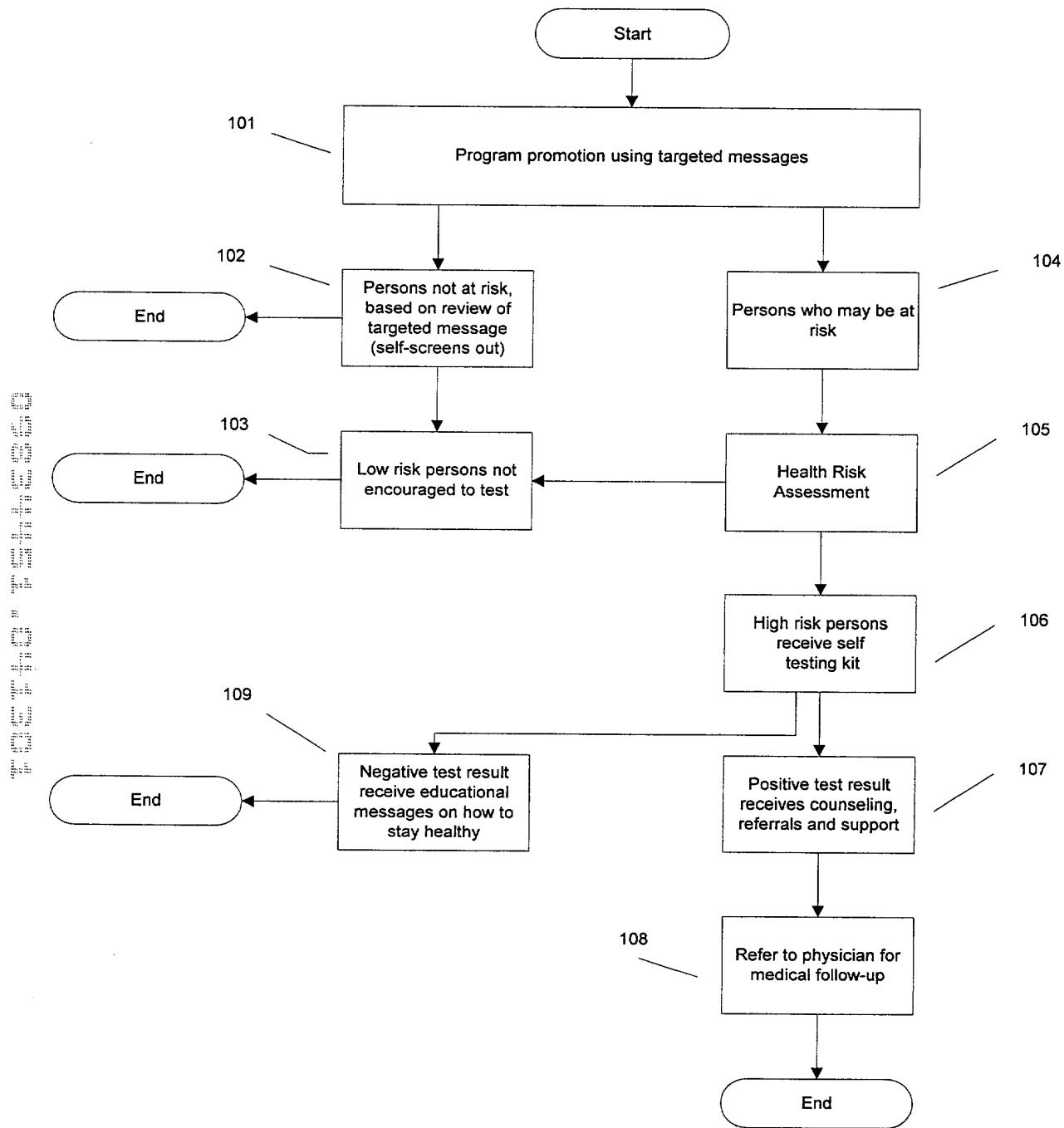
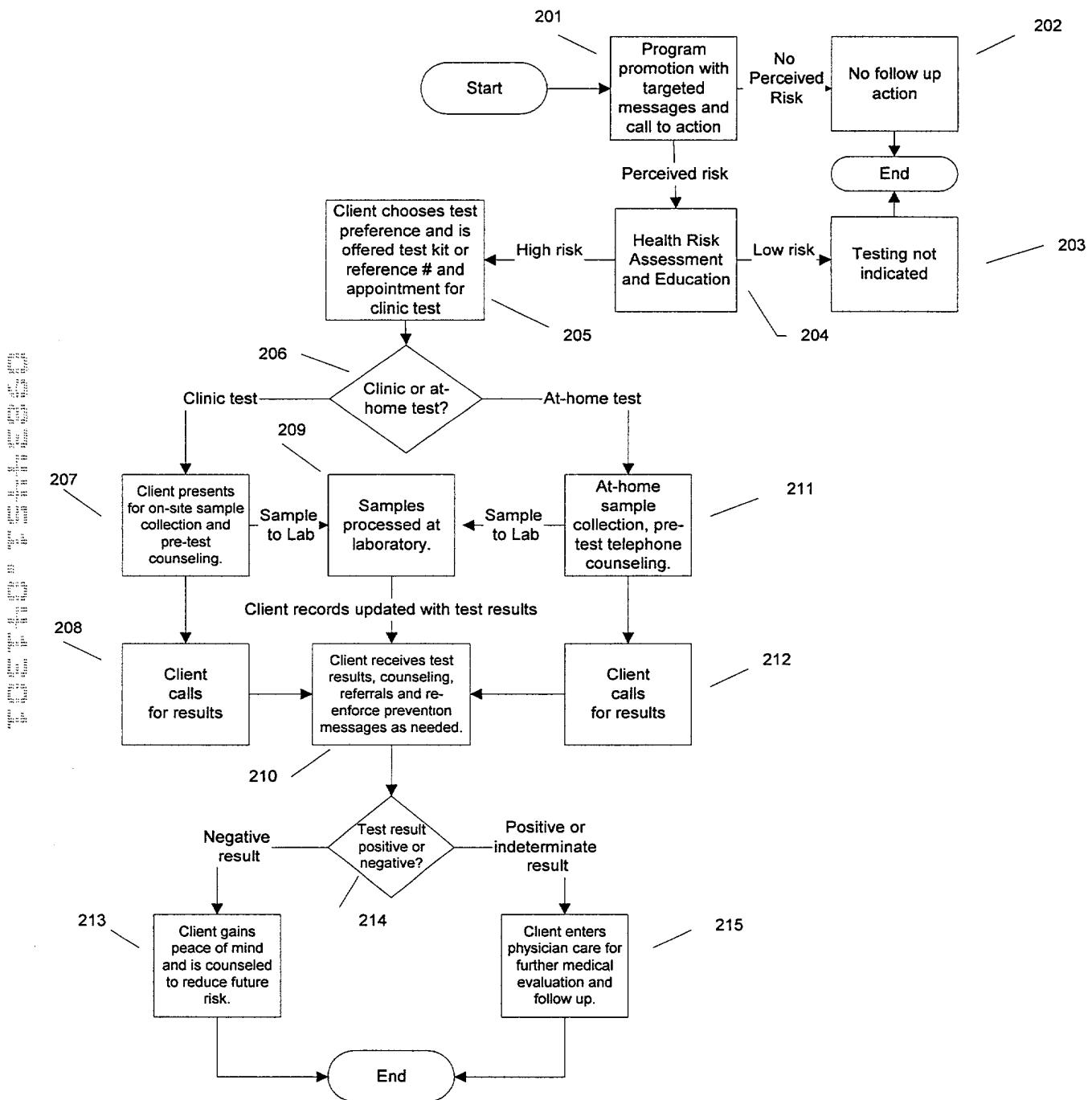


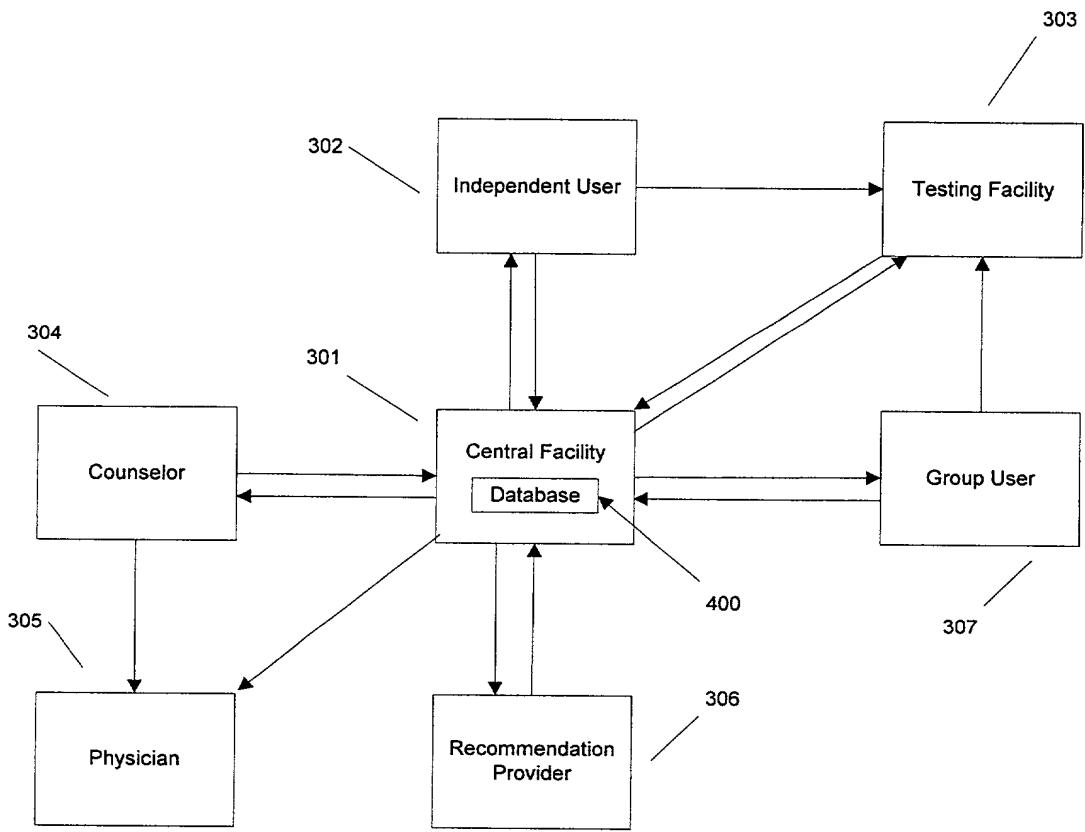
**FIGURE 1 -- PRIOR ART**



**FIGURE 2 -- PRIOR ART**



**FIGURE 3**



400

**Figure 4**

	<b>User Code</b>	<b>Lot Code</b>	<b>User Identifying Information</b>	<b>Risk Assessment Information</b>	<b>Associated Specimen Code</b>
401	P-1	L-1	U-1	R-1	None
402	P-2	L-1	U-2	R-2	None
403	P-3	L-2	-	R-3	S-6
404	P-4	L-2, L-3	-	R-4	None
405	P-5	L-2, L-3	U-5	R-5	S-1
406	P-6	L-3	U-6	R-6	None
407	P-7	NL	U-7	R-7	None
408	P-8	NL		R-8	None
	---	---	---	---	---

500

**Figure 5**

Name	John Q. Public
Address	1234 Main Hoffman Estates, IL 60234
Social Security Number	078-05-1120
Telephone Number	847-781-2500
Employer	Home Access Health Corporation
Employer Address	2401 West Hassell Road Suite 1510 Hoffman Estates, IL 60195
City of Residence	Hoffman Estates
State of Residence	Illinois
Type of Employment	Clerical
---	-

600

**Figure 6**

Needle User?	N
Blood transfusion?	Y
History of unsafe activity?	N
---	-

700

**Figure 7**

Specimen Code	Test Result Information	Risk Assessment Information
701		
702	S-1	T-1
703	S-2	T-2
	S-3	R-3
	T-3	-
		-

800

**Figure 8**

HIV	Negative
Hepatitis	Negative
Cholesterol	200
- - -	-

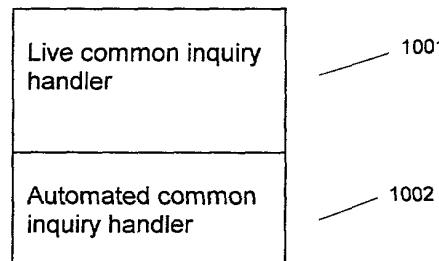
902

903

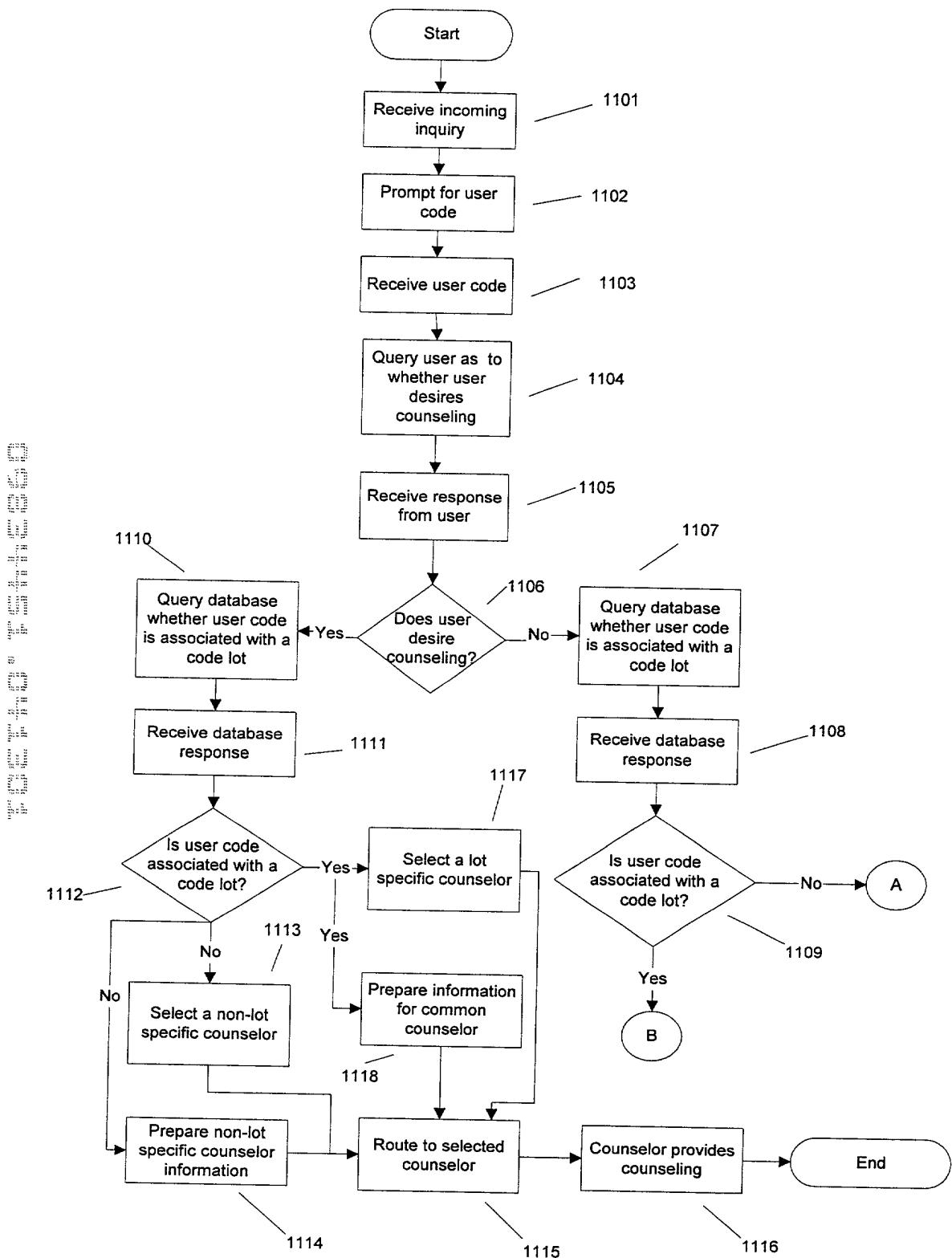
901	Live inquiry handler/ Lot 1	Live inquiry handler/ Lot 2, Lot 3	Live inquiry handler/ Non-lot specific
904	Automated inquiry handler/ Lot 1	Automated inquiry handler/ Lot 2, Lot 3	Automated inquiry handler/ Non-lot specific

905

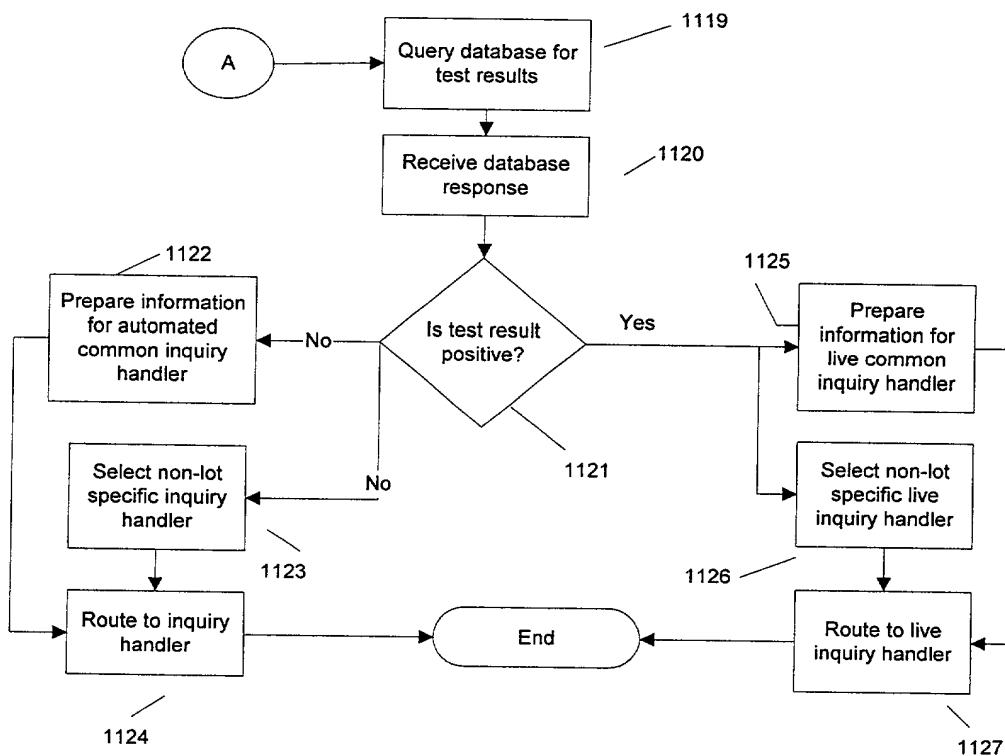
906

**Figure 10**

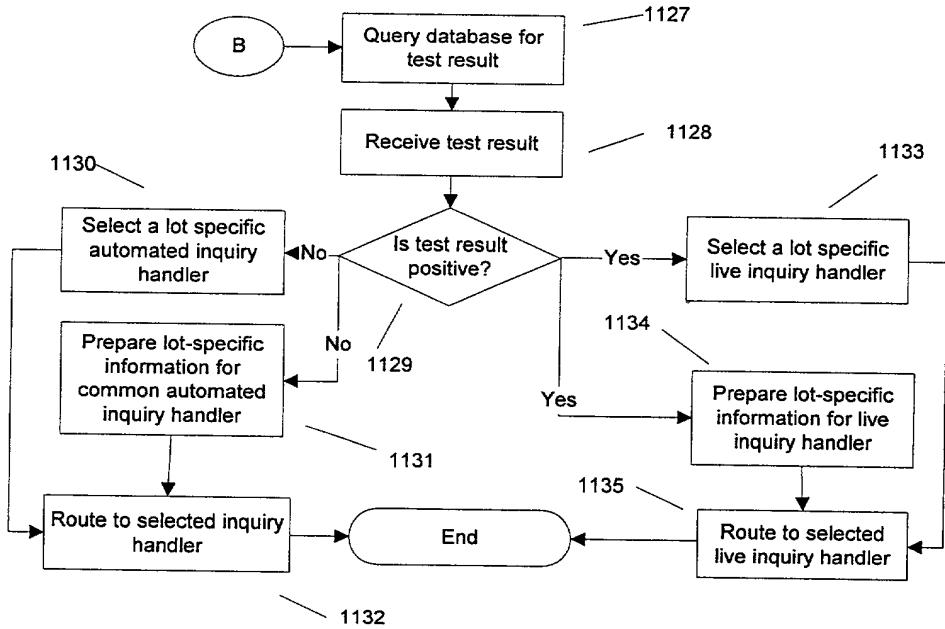
## **FIGURE 11**



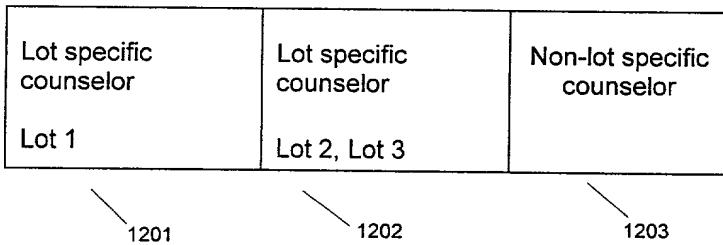
**FIGURE 11 (Continued)**



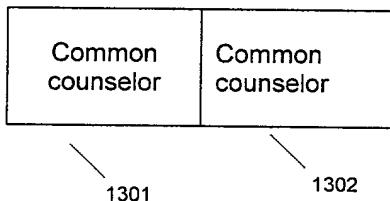
**FIGURE 11 (Continued)**



**FIGURE 12**

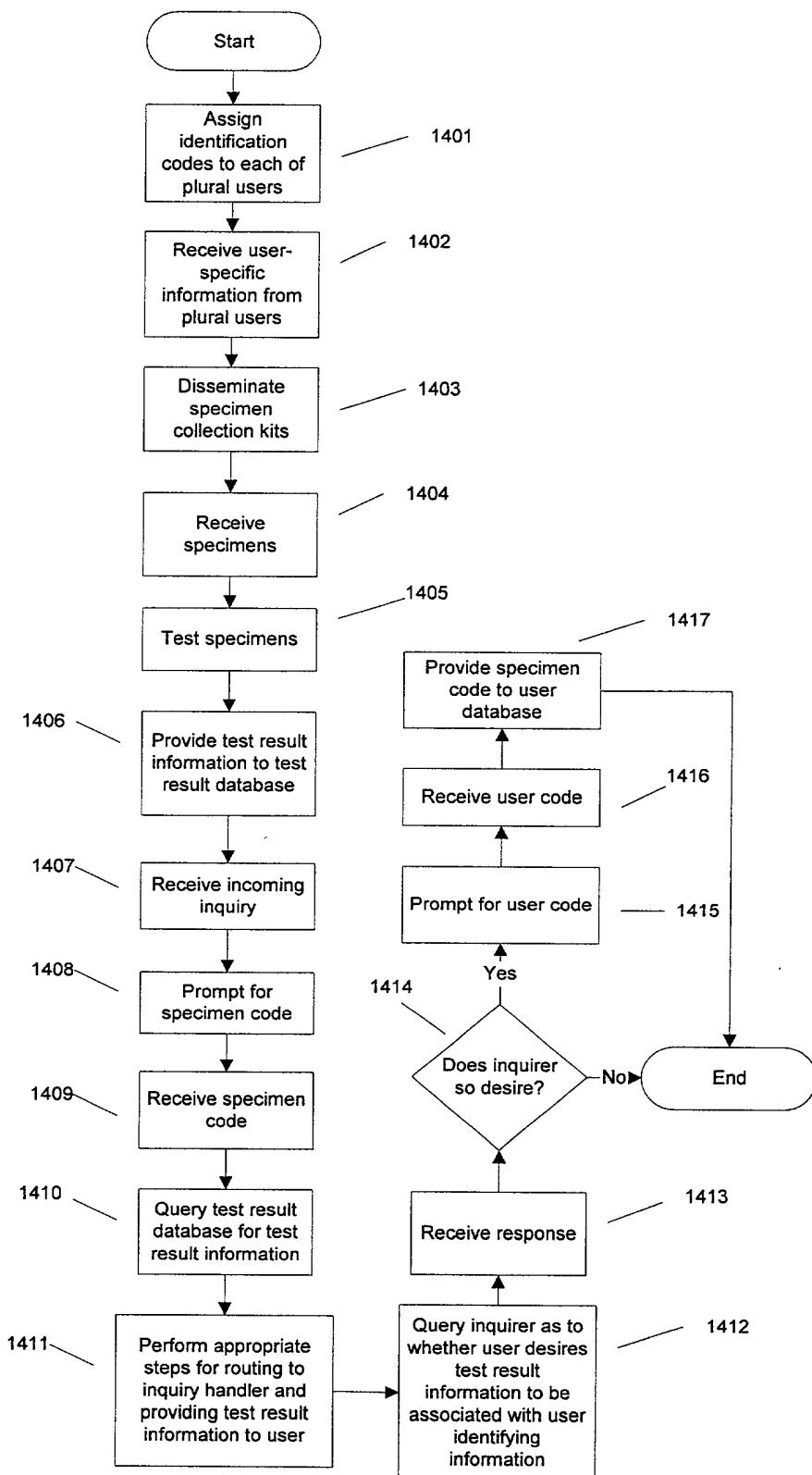


**FIGURE 13**

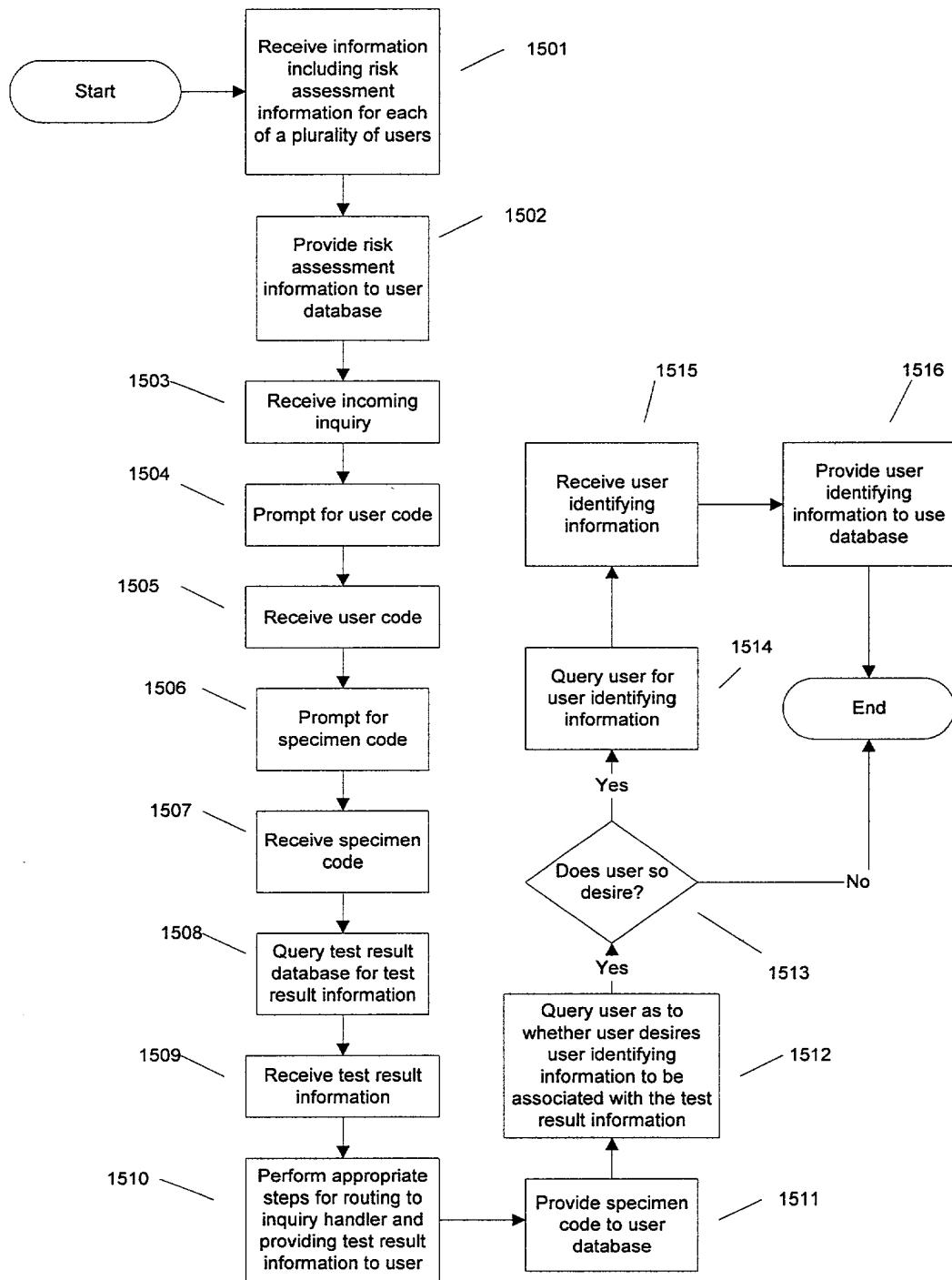


Source: Adapted from Figure 12 and Figure 13 in "Counseling in Organizations: Theory and Practice" by L. M. Green, 1990.

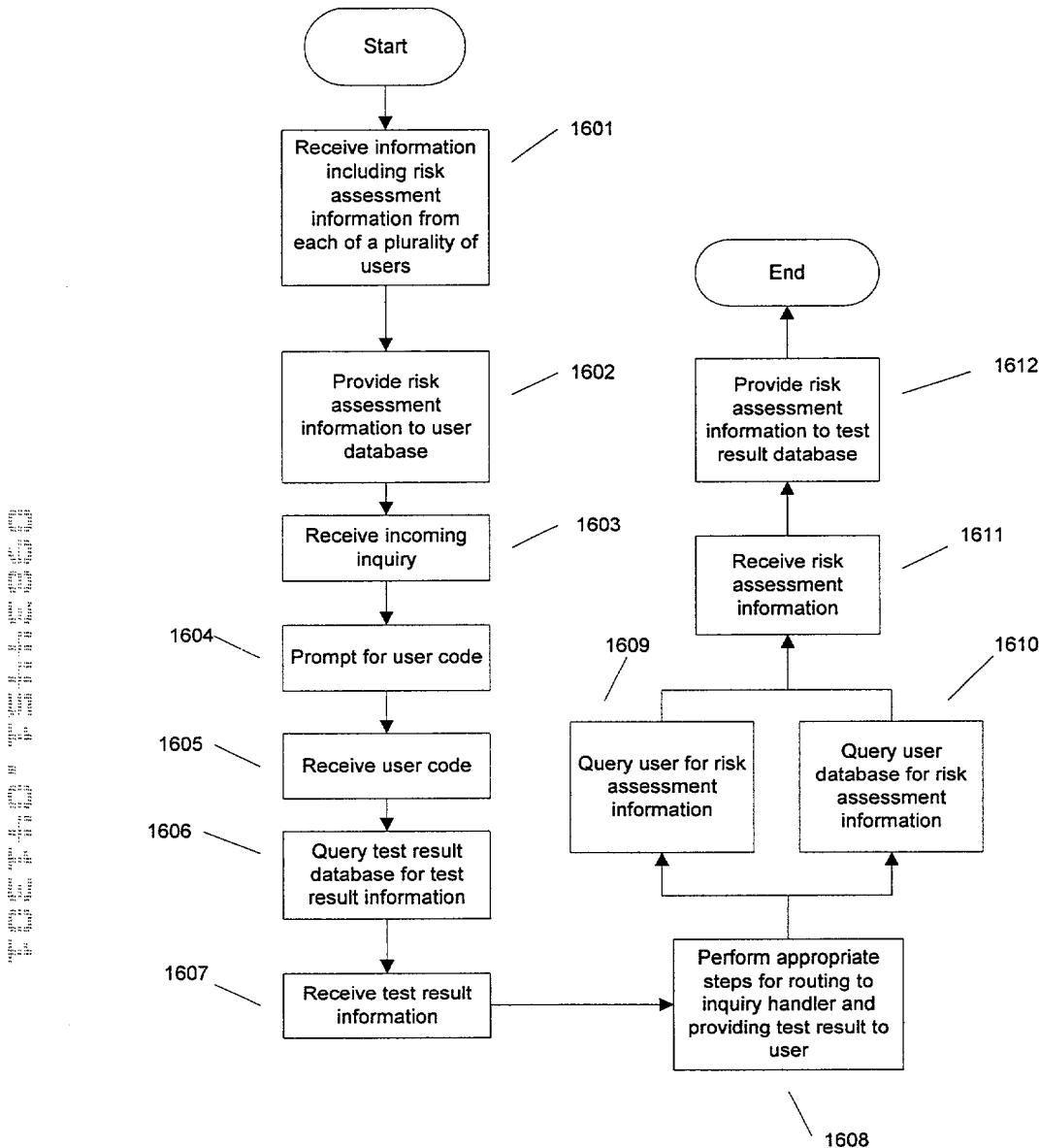
**FIGURE 14**



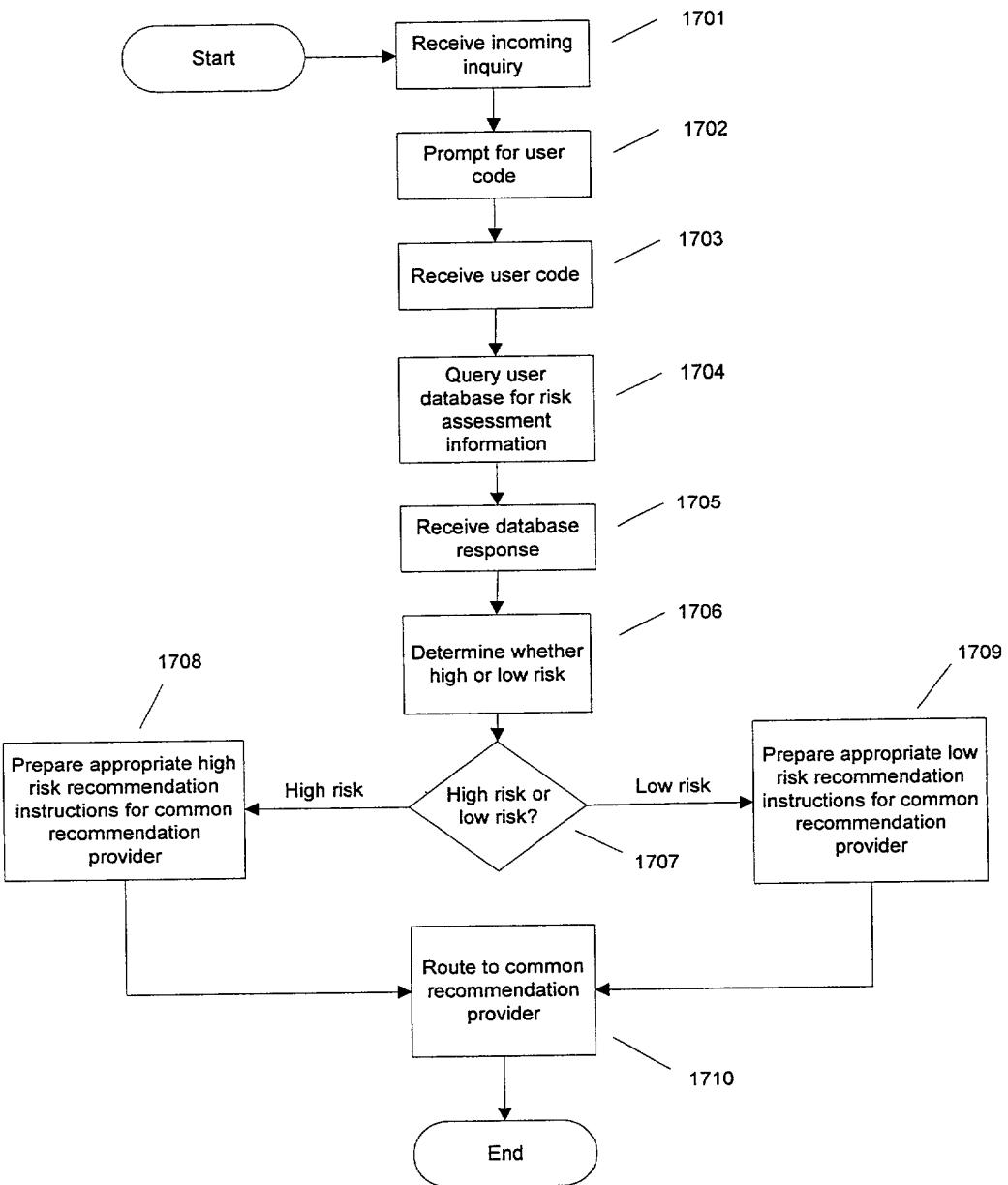
## FIGURE 15



**FIGURE 16**



**FIGURE 17**



**FIGURE 18**

Live Recommendation Provider	Live Recommendation Provider
High Risk	Low Risk
Automated Recommendation Provider	Automated Recommendation Provider
High Risk	Low Risk

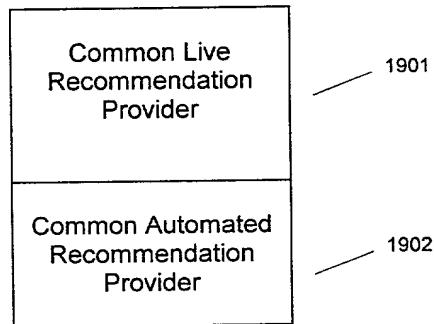
1801

1802

1803

1804

**FIGURE 19**



1901

1902

**FIGURE 20**

